



Nilfisk T.A.P. (Total Assurance Program)

Reliable equipment and expert service, with no upfront costs, giving you peace of mind

Nilfisk's Total Assurance Program (TAP) empowers your business by providing the essential equipment and professional support you rely on — all for a predictable, fixed monthly fee — allowing you to focus on what you do best.

Equipment

Nilfisk offers an industry-leading portfolio of reliable, high-quality solutions that help solve any cleaning challenge.

Maximize your cleaning performance with professional equipment that leverages the newest technology, available with the flexibility your business requires.



New and used machines available to meet your contract needs



24-48 month terms to meet your business requirements



Valid on all capital equipment (battery and IC)



NILFISK



Service

Nilfisk technicians are dedicated to delivering support that safeguards performance and uptime.



Prioritized
response to
breakdowns



Automatic scheduling
of preventative
maintenance visits



No extra
costs except
consumables



Telephone support from a single number:

- Email: service.request@nilfisk.com
- Phone: 1-800-989-2235 option 2

Support

Nilfisk is committed to providing innovative solutions that safeguard your employees and facilities. With adaptable services and ongoing customer support, we ensure your business remains resilient in the face of change.



Program can
be exited early
per contract



Fixed monthly
costs improve
budgeting



Optimize your
cashflow



Telephone support from a single number:

- Email: csorders@nilfisk.com
- Phone: 800-989-2235

Scheduled maintenance

	Standard TAP	TAP Plus
Annual maintenance visits	4	4
Travel	⦿	⦿
Labor	⦿	⦿

Repairs

Response time	48H	48H
Travel	⦿	⦿
Labor	⦿	⦿

Parts

Spare parts	⦿	⦿
Batteries & chargers*	⦿	⦿

Additional

Service reports	⦿	⦿
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Credit

Downtime solution *per agreement	⦿	
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Loaner

Downtime solution *per agreement		⦿
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*TAP units get first priority to service requests

*Only covers TPPL and Lithium batteries

*Consumables/wearables not covered in standard agreements

Nilfisk, Inc.

9435 Winnetka Avenue North • Brooklyn Park, MN 55445

Phone 800-850-5559 • Fax 800-989-6566

www.nilfisk.us

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