

NILFISK SERVICE AND MAINTENANCE

Keep your business moving



NILFISK



Take care of your business. We can help you

Nilfisk Service is designed to keep your business moving. Through proactive maintenance, certified repairs, and flexible service agreements tailored to your needs, we extend machine life, improve reliability, and reduce downtime. We take care of your cleaning equipment so you can take care of your business.



Extend machine life

Regular service and maintenance can increase your equipment's lifespan by up to 40%, lowering overall ownership costs.



Improve reliability

The breakdown of a scrubber dryer equals 58 hours of manual cleaning. Proactive maintenance can cut failures by 75%.



Reduce downtime

Preventive service reduces equipment downtime by up to 30%—keeping operations running smoothly.

Certified technicians. Support you can trust

Each of our service agreements meets unique needs, but all include our certified technicians providing insights and expert guidance. With our global network and local teams, we deliver reliable service and maintenance you can trust, anywhere.



Get certified repairs and get going

4 out of 5 repairs are fixed on the spot. Our service vehicles stock our most-used spare parts.



Nilfisk Service performs

152,000 service visits for
85,000 customers each year.



Flexible service agreements—meaning you only pay for what you need

We've got you covered. Our five service agreements, created from detailed insights into your business, range from affordable maintenance to comprehensive high-tier coverage. You only pay for what you need—and each includes a +1-year extended warranty.

Discover our five ways to keep your fleet at its peak:

Pro, ProCare, Plus, Premium, and Premium Power.

		 Pro Essential coverage	 ProCare Service for industrial vacuums	 Plus Advanced coverage	 Premium Comprehensive coverage	 Premium Power Maximum coverage
Maintenance	Planned visits/year	1-12	1-12	1-12	2-12	2-12
	Travel (planned visits)	✓	✓	✓	✓	✓
	Labor (planned maintenance)	✓	✓	✓	✓	✓
Repairs	Response time	48 hours	48 hours	48 hours	24 hours	24 hours
	Travel (call-out)			✓	✓	✓
	Labor (inspection and repair)			✓	✓	✓
Parts	Spare parts			✓	✓	✓
	Wear parts		✓		✓	✓
	Batteries & chargers					✓
Additional	Extended warranty	+1 year	+1 year	+1 year	+1 year	+1 year
	Service reports	✓	✓	✓	✓	✓
	Required ATEX inspections		✓			
	Dedicated technician	✓	✓	✓	✓	✓
Ideal for industries:		<ul style="list-style-type: none"> • Education • Healthcare • Automotive • Building & construction 	<ul style="list-style-type: none"> • Food & beverage • Industrial manufacturing • Pharma • Contract cleaners 	<ul style="list-style-type: none"> • Retail • Warehouse & logistics • Iron & metal 	<ul style="list-style-type: none"> • Food & beverage • Food logistics • Pharma • Contract cleaners 	<ul style="list-style-type: none"> • Food & beverage • Food logistics • Pharma • Contract cleaning • Industrial manufacturing • High-demand warehousing

Our global service offerings and service level agreements may differ by country. As a result, some of these commitments may not be applicable in all markets.



A Nilfisk ProCare service agreement is built for industrial vacuums

To always stay safe, efficient, and compliant, an industrial vacuum needs its filters to be changed regularly. This will furthermore extend the machine's lifespan. With a Nilfisk ProCare service agreement, wear parts are included, and compliance is hassle-free.

First-class service, firsthand

We care about your equipment—that's why it's serviced directly by Nilfisk technicians, wherever you are.

With Nilfisk ProCare, your industrial vacuum is in expert hands—maintained by certified specialists to ensure optimal performance.



Conducting required annual inspections to ensure safe, compliant operation



Maintenance to uphold ATEX certification and ensure compliance



Advanced servicing to restore equipment to ATEX-certified condition

Keep operations running

To our trained technicians, a breakdown is a breakdown—we can repair all your cleaning machines regardless of brand. We use only authentic, high-quality Nilfisk spare parts and wear parts such as filters, bags, and brushes—and with us, you can trust reliable performance and long-lasting durability.



Get fast, on-site support

Need brushes, squeegees, or filters? Our service vehicles stock the most-used spare parts and wear parts such as filters, bags, and brushes.

Read more about Nilfisk Service

Contact us